



CREDIT CARD PAYMENT PROGRAM

Why switch to credit cards?

- ✓ Saves time and money
- ✓ Increases security and prevents loss & fraud
- ✓ Eliminates paying cash, writing checks or money orders
- ✓ Replaces pre-paid and escrow accounts
- ✓ Ensures state liquor law compliance

To participate, visit
www.coldist.com/customer-tools

QUESTIONS?

Contact your
Sales Rep!

Rules & Regulations:

- Credit card payments accepted for on-premise purchases of beer, wine, spirits, and non-alcoholic beverages
- Advanced set-up required
- Drivers can not accept credit cards at time of delivery
- Credit card fees apply for all delivered orders
- For orders received at the dock, credit card fees apply to beer and non-alcoholic beverages only
- Fees are subject to change to the extent allowable by law

Frequently Asked Questions

Q: Who can use credit cards?

A: Currently only on premise accounts can use credit cards for the purchase of beer, wine, spirits and non-alcoholic beverages.

Q: Which credit cards are accepted?

A: Credit cards that are accepted are Visa, MasterCard, American Express and Discover.

Q: Can I pay by credit card on my delivered order?

A: Yes, payment by credit card is approved for delivered orders; however, drivers cannot accept credit cards at the time of delivery. Drivers can only accept CODs.

Q: Who do I contact if I want to sign up for credit card payment?

A: Please contact your Columbia Distributing sales rep who will help with the enrollment process.

Q: Where do I get the sign-up form?

A: You can get a copy of the enrollment form from your sales rep or download it on Columbia Distributing's website at www.coldist.com/customer-tools/

Q: What do I do once the form is completed?

A: Please email the completed form to WACreditCardApplication@coldist.com or fax to 425-609-0030.

Q: Is there a credit card fee and what is it?

A: Yes, there is a flat credit card processing fee of 2.5% on the total invoice amount. This fee will be evaluated and adjusted as required by law every 90 days. This fee applies to all delivered product. It also applies to all beer and non-alcoholic products that are picked up at the dock. It does not apply to wine and spirits picked up at the dock. Fees stated on the invoice are estimates at the time of delivery; customers will receive a final invoice within 24 hours after delivery.

Q: Is the credit card fee subject to change?

A: Yes. It is evaluated and, if necessary, adjusted to the extent allowable to by law every 90 days.

Q: Can I charge POS on a credit card?

A: Yes. POS can be charged on a credit card.

Q: What do I do if my credit card information has changed?

A: If your credit card information has changed you will need to complete a new form. You can get a copy of the enrollment form from your sales rep or download it on Columbia Distributing's website at www.coldist.com/customer-tools/

Q: If I use a credit card for delivered orders do I have to use it for orders I pick up?

A: No. Different methods of payment are permitted for delivered orders versus those that are picked up by the on-premise customer.